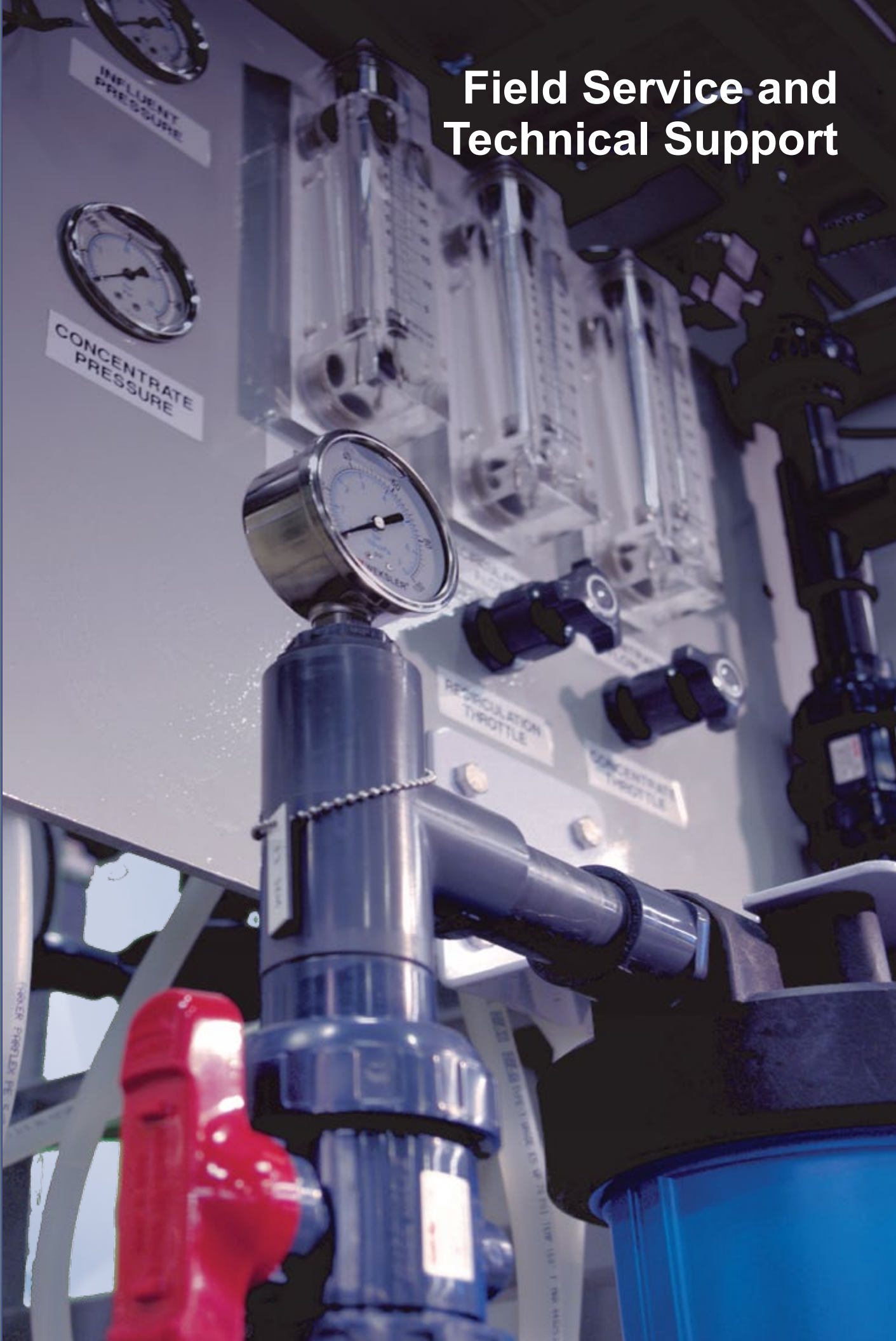


BUURT PROCESSES EQUIPMENT

High Purity and Corrosion Resistant Fluid Handling Equipment Since 1970

Field Service and
Technical Support



FIELD SERVICE AND TECHNICAL SUPPORT

The Burt Process Field Service and Technical Support center has provided our customers with industry leading, comprehensive and responsive support for over 40 years. As a value added partner with suppliers of world class equipment and technologies, we are dedicated to the relentless pursuit of product excellence and maintenance. By combining up-front operator training with proper planning and follow-up preventive maintenance we ensure maximum reliability and system uptime.



Field Services

- Instrumentation & Component Calibrations
- PLC and PC Controls Programming
- Installation and Start-up
- Customized User Training
- Equipment & System Troubleshooting & Repair
- Instrumentation Upgrades
- Programming Updates
- Preventive Maintenance Visits
- On-Site equipment performance evaluations

■ Installation

Our factory trained installation teams offer turnkey installation services for all of our equipment. Having our installers familiar with the equipment keeps projects on schedule and within budget. We utilize state of the art welding and fabrication equipment allowing us to also field fabricate and install systems in areas where limited access had previously prohibited equipment upgrades and expansion.

- **Maximum return on your equipment investment**

Optimal Life Span

- **Conserve Resources**
Keep direct manpower focused on the core of your business

Consistent Quality

■ Start-Up

Field start-up is available with each of our systems and provides a thorough check of all mechanical and electrical connections including any field re-assembly of modularized systems. This service ensures a smooth turnover to the owner and a speedy commissioning process. Our team also facilitates integration with other equipment along with BMS (Building Management System) and network tie-ins.

■ Training

Successful equipment operation materializes from experience and training. With all new equipment engineers, operators, and maintenance technicians will be trained to understand and address the theory of operation, maintenance, and troubleshooting aspects of their specific equipment. Training is conducted on-site and can be digitally recorded for use as a refresher course or for new employees.

1

Install

2

Train

3

Maintain

The Knowledge Base

Burt Process maintains a formal training and certification program for all field service technicians, including:

Confined Space Entry	First Aid
NFPA 70E	MCFA's Forklift Truck
Hazard Communication	Respiratory Training
Adult CPR	



Preventive Maintenance

To assist customers in keeping equipment operating economically at peak performance, preventive maintenance contracts are offered. Frequency and duration of preventive maintenance visits are determined by the amount of equipment and their anticipated operation time. Competitive spare parts packages can also be included in a PM contract to ensure minimal downtime. Maintenance programs maximize uptime, improve internal plant maintenance training, and entitle the customer preferential scheduling. The discounted service rates apply to all visits throughout the life of the maintenance contract.

CONTRACT OPTIONS

- Annual Preventive Maintenance Visit
- Bi-annual Preventive Maintenance Visit
- Telephone Technical Support
- Multiple System Discounts
- Calibration Services
- Priority Response to emergency calls (Over Non-Contract holders)
- Discount on Parts (10% off list price)
- Discounted Labor Rates
- Discounted Travel Rates
- Calibration Certificates

Maximum Value

with complete peace of mind



Our Services

- System Engineering
- System Installation and Upgrades
- Programming Updates
- PLC and PC Controls Integration
- Start-up, Testing, Training
- Documentation
- Maintenance & Technical Support
- Preventive Maintenance Contracts and Agreements
- Instrumentation Calibration
- Pump Equipment Repair
- On-Site Equipment Evaluations

Our Products

- pH Neutralization Systems
- High Purity Water Generation Equipment
- Rainwater recovery Systems
- Chemical Feed Systems
- Pump Transfer Stations
- Wet Process Benches
- Metal Finishing Components and Systems
- Pumps
- Tanks and Mixers
- Process Instrumentation and Controls
- Plastic Valves, Fittings and Tubing

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